

## **Preparing your Home for Flooding**



### Are you at risk of flooding?

Flooding can come from several sources: coastal, rivers or surface water. 42,500 properties are potentially at risk of flooding in Norfolk. Over 5 million people in England and Wales live and work in properties that are at risk of flooding from rivers or the sea. There are a number of things you can do in advance to prepare for flooding and minimise the impact.

### What can you do?

- Check with the Environment Agency to find out if your home/business is at risk of flooding. If it is you can register to receive alerts of potential river or coastal flooding on Floodline Warnings Direct via Environment Agency website
- Get to know the flood warning codes and what they mean
- Consider whether to buy flood protection equipment to protect your home:www.environment-agency.gov.uk/homeandleisure/floods
- Make sure your mobile is fully charged before possible loss of power
- Put together your Emergency Kit and prepare your Household Emergency Plan-see our range of leaflets available on the website



- Listen to your local radio for up to date information and weather updates
- **Remember**—make sure that you take some action when you receive a flood warning



Know the risks, be informed, get prepared!

www.norfolkprepared.gov.uk









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#### **Insurance**

- Are you adequately covered for flood risks?
- Do you have 'new' for 'old' cover?
- Are your home contents correctly valued?
- Is your vehicle/caravan covered for flood damage?
- Keep details of insurance documents in your Emergency Kit
- Take photos of your valuables and store them in your emergency kit with your important documents
- If you suffer damage due to flooding, take photos of damaged items to help support any insurance claim
- If you do need to have damage to your property repaired, beware of rogue traders.



#### Prepare a Household Emergency Plan and include details of:

- How will you receive flood warnings?
- Where will you put flood defences if you have them and need to put them up?
- Where will you evacuate to if you have to leave your home?
- How will you protect your possessions such as furniture etc?





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